



GENERAL INFORMATION

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A typical birthday party would last for two hours with A-Star games and activities taking up the first 1.5 hours and party food the last 30 minutes. For the most part the games that we play are what we describe as 'playground games', often using balls, hoops, bean bags, tag belts and lots of other colourful equipment depending on the age of the group. Ideally the number of children at the party would be a minimum of 12 through to around 25, though this can be restricted or slightly more flexible depending on the size and style of the venue (we're more than happy to advise on this and have done many parties with less than 12 and more than 25 children, venue and party content permitting).

A sample schedule might look like:

(2.30pm We usually arrive a little early to bring in the equipment and help set up the venue ready for the games.)

3.00pm Children arrive / freeplay with balls as we get to know the children's names and characters.

3.10pm Everyone gets together on the 'start line', we explain to the children what to expect (lots of exciting games!), and then we get started with the fun..

3.50pm Quick drinks break to re-fuel.

3.55pm Play more games!

4.25pm Thank yous and high fives.

4.30pm Over to the party food.(we do stay during this time to pack the equipment away safely and help with any further organisation if you need us e.g. rallying the troops to sing Happy Birthday and lining up for party bags etc.)

5.00pm Finish

This sample schedule is by no means rigid and we can be flexible around morning and afternoon starts, the needs of the children, the weather (some venues can get rather warm!), and if you have chosen a sports themed party (e.g. basketball, hockey, dodgeball etc for children aged 7+ years).

Usually, the venue itself is booked separately by the family hosting the party but if you need advice on this or ideas of local venues, then we would be more than happy to help. Half-time drinks, the party food and party bags etc. are also supplied separately by the host family

The current cost of a party is £110 (with a reduced fee of £95 for children who attend our regular weekly coaching classes). For distances travelled above a round trip of 60 miles, the excess mileage is charged at 45p per mile (from our base at PR7 5RF).

If you have any further questions about the format or would like to check our availability and book a party, please drop us a line via e-mail or give us a call (07547 115024). For bookings, we always send out a booking form to formalise the dates/times, and payment can be made in advance when you return the booking form to us or on the day of the party.

A-STAR SPORTS PARTY BOOKING FORM

Please fill out in block capitals and return to your A-Star Sports coach

Booking information	
Child's name:	
D.O.B:	
Parent / guardian's name:	
Address:	
Postcode:	
Tel (home):	
Tel (mobile):	
E-mail:	
Venue for party:	<i>We can help with venues if you need advice.</i>
Postcode:	
Date of party:	
Time of party:	
Expected number of children:	
How did you hear about us?	
Terms and conditions	
Please read our full terms and conditions on the back of this form.	
I have read and accept these terms and conditions.	
Parent / guardian signature:	Date:
We would very much like to keep in touch via e-mail / post. If you do not wish to receive information about classes, parties, events, holiday clubs and special offers, please tick here [<input type="checkbox"/>].*	
Please return completed form to: Adrian.herring@a-starsports.co.uk or 55 Beechfields, Eccleston, Chorley, Lancashire, PR7 5RF	

Terms and conditions

Parties

- Customers are responsible for the invited children at all times and are advised to keep a record of personal details and parent / guardian contact number(s) for each child. A-Star Sports can provide a form for you to use on request.
- Children should be appropriately dressed for running around, particularly with their 'fast shoes' on!
- Customers must inform their coach of any health issues that may be relevant prior to the start of a party.
- Customers must follow health and safety procedures as advised to them by their coach.
- All coaches hold up-to-date first aid certificates and are fully DBS / PVG (Scotland only) checked.
- Customers accept that at times there will be physical contact between the coach and the children in a professional, caring manner.
- Coaches make every effort to avoid injury during parties. In the event an injury should occur, coaches will administer appropriate first aid to children as required.
- Customers are solely responsible for the use of photography / video and its required permission(s).
- Smoking is strictly forbidden in all coaching / party venues.

Fees / refunds

- Full payment can be made before or on the day of the party; bookings will be confirmed on receipt of a booking form. Cheques can be made payable to A-Star Sports.
- For distances travelled above a round trip of 60 miles, the excess mileage is charged at 45p per mile (from our base at PR7 5RF).
- Party fee does not include the cost of hall hire, food / drink or party bags.
- A full refund will be given if written cancellation is received within two weeks of the party date.
- If a customer's cheque is returned from the bank unpaid, a £10 administration charge may be applied.

Staff training

- We place great importance on high quality training of new coaches and franchise owners. Occasionally, those undergoing training may accompany our qualified and experienced coaches.

All customers are expected to abide by the terms and conditions set out above.

Feedback

Our coaches regularly survey customers to ensure that they are very happy and satisfied with the service provided and can support us in positive developments for the future.

Should any issues arise, please speak to the local franchise owner / coach where appropriate in the first instance. Customers can also contact Head Office on the details below and the A-Star team will make every effort to resolve the matter satisfactorily.

T: 0845 459 2210

E: info@a-starsports.co.uk